

**Warranty policy for DEKKER vacuum pumps and systems:**

DEKKER Vacuum Technologies, Inc. (hereafter referred to as the Company) warrants that the products hereunder shall be free of defects in material and workmanship and conform to the specifications given in connection with the sale of the product.

**Vmax systems: full 3-year warranty** from date of shipment, provided the system is operated exclusively with DEKKER **Vmaxol** sealing liquid and is operated during the full warranty period as per the instructions given in the Operation and Maintenance Manual. If purchaser elects not to use DEKKER seal-fluids, system warranty shall be 2 years if fluid is approved by DEKKER

**Vmax<sup>MTH</sup> systems: 1-year warranty** from date of shipment, provided the system is operated exclusively with DEKKER **Vmaxol** sealing liquid and is operated during the full warranty period as per the instructions given in the Operation and Maintenance Manual. If purchaser elects not to use DEKKER seal-fluids, system warranty shall be 1 year if fluid is approved by DEKKER.

**DuraVane pumps, systems and compressors: 2-year warranty** from date of shipment, provided the pump(s) are operated during the full warranty period as per the instructions given in the Operation and Maintenance Manual, and where applicable are operated exclusively with DEKKER **Duratex** oil. If purchaser elects not to use DEKKER oil, pump and system warranty shall be 18 months if oil is approved by DEKKER.

**TiTan and Maxima-K liquid ring vacuum pumps and compressors and AquaSeal and ChemSeal systems: 2-year warranty** from date of shipment, provided the pump or system is operated during the full warranty period as per the instructions given in the Operation and Maintenance Manual.

**All other systems not specified above and all custom-engineered systems: 1-year warranty** from date of shipment, provided the pump or system is operated during the full warranty period as per the instructions given in the Operation and Maintenance Manual.

**Rebuilt pumps and systems: 6-months warranty** from date of shipment if operated as per the instructions given in the Operation and Maintenance Manual.

**All 3rd party components are subject to Manufacturers' Warranty.**

**Mechanical shaft seals** are warranted for a period of **ninety (90) days** from date of shipment.

The replacement of **maintenance items** including, but not limited to oil, seals, bearings, filters, vanes in rotary vane pumps, etc., made in connection with normal maintenance service are **not covered** under this warranty.

**No warranty** shall apply to **products that have been misused or neglected**, which includes operation in excessive ambient temperatures, dirty environments or the pumping of corrosive, erosive or explosive liquids or gasses or for problems caused by a build-up of material on the internal parts of the product.

Under this warranty the purchaser is entitled to the repair or replacement (whichever DEKKER elects) of any part or parts of the product which do not conform to specifications. This warranty shall be void unless said nonconformance is discovered before the expiration of this warranty. For repairs, the Company has to be notified in writing, a return authorization has to be obtained and the nonconforming part or parts need to be returned to the Company, transport charges prepaid, within thirty (30) days of discovery. Repairs shall be made at the Company's facility without charge, except for return transport charges. Replacement parts provided under the terms of this warranty, are warranted for the remainder of the warranty period applicable to the product in which they are installed, as if such parts were original components of that product.

No allowance will be granted for repairs or alterations made by the purchaser without the Company's written consent.

In lieu of the foregoing remedy, the company may (if the Company so elects), redesign and/or replace the product or refund the full purchase price thereof. If purchaser disassembles the product for any reason without the written consent of the Company, this warranty shall be void.

**Limitation of liability for DEKKER vacuum pumps and systems:**

The Company's obligations are limited to repair, redesign, replacement or refund of the purchase price, at the Company's option. In no event shall the purchaser be entitled to recover incidental, special or consequential damages arising out of any defect, failure or malfunction of the product.

This warranty and the company's obligation thereunder is expressly in lieu of all other warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. All warranties which exceed the aforementioned obligations are hereby disclaimed by the company and excluded from this warranty. No other person is authorized to give any other warranty or to assume any other liability on the company's behalf without written authorization.